



Complaint form

If you receive a defect or improper product from us you have the right to make a complaint. To do so, please follow the steps below.

1. Fill out the form below.
2. If possible, take a picture of the defect product.
3. Send an e-mail to info@carborange.com with the form and the image/images attached, for your convenience, you can simply click the email address.
4. Within 4 working days you will hear from Carborange regarding your complaint.

Contacts Carborange

Carborange, Keeps You Going bv
Nijbroekerweg 14
8166KR Emst
info@carborange.com

Your contact information

Name:
Address:
Address:
Zip code/City/State:
Country:
E-mail:
Phone incl country suffix: (ex. +46)

Complaint details

Order number:
Batch number: (printed on the back of the sachet)
Please describe your complaint:

We are always doing our best to deliver the highest quality products to our customers. Hence, your feedback is very important to us. We would like to ask for permission to contact you in order to assure the quality of our products?

Yes, Carborange can call me regarding my complaint.

No, I do not want Carborange to call me.

Date when complaint was made

Date
